

# FHSLA ALERT



Florida Health Sciences Library Association  
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## **A MESSAGE FROM THE PRESIDENT**

November 2001

### INFORMATION MISSION

In the heart of autumn, we move forward to a new FHSLA year 2001/2002. After the September 11<sup>th</sup> acts of terrorism against America, its people and our way of life, it seems impossible to write this page without some acknowledgement of our role among these tragedies and other emerging events. Perhaps the significance for FHSLA members is the realization of the important role we play in providing health information to healthcare professionals, library consortia, and our communities. As information specialists in FHSLA, our state level organization, we possess a unified effort to fulfill our information gathering and document delivery role; whether in print or by electronic means. If an emergency arises which cripples electronic capabilities, we must be prepared to have printed information readily available to respond to the needs of our local, state, and even national communities. Library discussion groups are teeming with web resources, bibliographic citations, and other up-to-date information for library staff to access in response to user needs. FHSLA libraries are involved in institution and community emergency preparedness plans. It is this involvement and the resource networks that make the library community a vitally integrated force that is continually called upon to fulfill its information mission during these troubled times.

Turning to a pleasant topic: FHSLA Vice President/Program Chair, Pam Sherwill-Navarro, and her committee are preparing an exciting, outstanding FHSLA 2002 Annual Meeting. Please join us in St. Augustine, our nation's oldest city, on April 11-13, 2002, to help us successfully realize our theme of "Putting the Pieces Together." The FHSLA meeting will be held at the historic Casa Monica hotel recently restored to its original Spanish elegance and charm. Casa Monica is located a short distance from the beaches and is close to downtown St. Augustine which offers many tours, beautiful historic sites, and excellent shopping.

--Naomi Elia, FHSLA President, [NAOMIE@orhs.org](mailto:NAOMIE@orhs.org)

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### Scholarships!

Have you recruited someone to the **ASCLA Century Scholarship**? The goal of this program is to recruit people with disabilities into the library profession. More information is at <http://www.ala.org/ascla/centuryscholarship.html>. Another scholarship, the **ALA Spectrum Initiative** <http://www.ala.org/spectrum/>, is being offered to minorities (African American, Hispanic, Asian, Native American, or Pacific Islander); the MLA and National Library of Medicine contribute money to this scholarship to attract future medical librarians. Deadline for both is **March 1<sup>st</sup>, 2002**.

### Easy Publication Opportunity

--Kristine Alpi, [kma2002@med.cornell.edu](mailto:kma2002@med.cornell.edu), *MLA News Technology Editor, Cornell University*

The MLA News Technology Column is looking for authors. We need articles and Internet Resources lists for August 2002 onward. Deadline for the August 2002 issue is June 25<sup>th</sup>.

Do you have technology tips or favorite websites to share with your colleagues? Can you summarize them in 500 words or less? Or collect them into a topic-based annotated list?

If you answered yes to the previous questions, the MLA News Technology Column Editors would like to hear from you. Articles published in the MLA News include an author byline and qualify as a publication for AHIP. For more information see <http://www.mlanet.org/publications/mlanews/>.

Technology columns cover the spectrum of topics from Internet to Intranet, online databases to online catalogs, Web publishing to Web searching. We'd like to know what you think should be featured, especially if you're willing to write about it.

Please contact the MLA News Technology Editors:  
 Kristine Alpi ([kma2002@med.cornell.edu](mailto:kma2002@med.cornell.edu) or 212-746-6086) or  
 Emily Hull ([eehull@u.washington.edu](mailto:eehull@u.washington.edu) or 206-616-3033)

## **From the Editor: The Power of Information**

In the light of the recent events of September 11<sup>th</sup> and ensuing developments, we seem to have placed a premium on information. The media is filled with commentators, analysts and pundits all touting the importance of information. The views expressed are wide ranging and run the full spectrum. We hear of many wanting to “manage the information the public receives,” “the lack of good information on the events leading up to the New York City bombings,” “the scarcity of information on Anthrax,” “the need to obtain information of bio-terrorism;” these are only some of the issues which have surfaced in light of the recent events.

As the government tries to keep the public informed, many have turned to seeking out information on their own. In this the age of the Internet, information on any topic is just a mouse click away, people now longer feel helpless due to lack of information. What the general public does not seem to know, is that before one can accept any information as fact, one has to consider the source of the information. Of course we librarians know that we should always endeavor to provide the most credible and accurate information to our respective patrons and this is the result our training and years of experience within the information field.

It seems all around us we are faced with a public hungry for information and it’s within this environment that we as information professionals have a very important and vital role to play. Once again we are presented with an opportunity to demonstrate to our various clientele the import role and function the librarian plays in their respective institutions.

*--David B. Goolabsingh, Editor*

## **From the Co-Editor**

I’ve thoroughly enjoyed working with David (the Editor) and being the Co-Editor for the FHSLA ALERT. I’m proud of what we accomplished—increasing the number of articles (and doubling the issue size), creating 3 regular columns, and offering electronic newsletter mailing. Thanks to the FHSLA webmaster Tara Tobin, and FHSLA Archivist Mel Gutsell, the ALERT is also archived electronically and physically.

On a side note, it was interesting to see how information providers reacted to the September 11<sup>th</sup>. *Nature* offered an entire online issue on anthrax for free ([www.nature.com/nature/anthrax/](http://www.nature.com/nature/anthrax/)), the search engine Google cached the CNN news reports so surfers could read the information from CNN’s jammed website that day, LexisNexis offered free searches on the bombings, and the *Washington Post* has a search and free access to full-text articles on “America at War” ([http://www.washingtonpost.com/wp-srv/nation/attacked/advanced\\_search.html](http://www.washingtonpost.com/wp-srv/nation/attacked/advanced_search.html)). The American Library Association has resources for librarians on how to respond to patron questions about library policies (confidentiality) to bibliographies to summaries of library programs around the country (<http://www.ala.org/pio/crisis/index.html> and <http://www.ala.org/publicprograms/dialogue/>).

In November, I eagerly began visiting medical library websites (via <http://www.lib.uiowa.edu/hardin-www/hslibs.html>) and was both elated and disappointed. Many medical libraries quickly compiled excellent bioterrorism bibliographies and webliographies and

*--From the Co-Editor, continued page 4*

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placed the link prominently on their homepage. Yet, many more libraries buried this valuable information on their website, if they provided it at all. (If it's not visible to the patron, then it's not there.) However, it was inspiring to read in *Library Journal* that many public libraries were doing their best to cope with the information needs post-Sept. 11<sup>th</sup> (The Public Library as Community Crisis Center By Barbara H. Will in *Library Journal*, vol. 126, issue 20, pages 75-77; <http://libraryjournal.reviewsnews.com/index.asp?layout=articleArchive&articleid=CA185136>). Some PL programs included referring volunteers to needy agencies, compiling multilingual insurance packets, hosting blood drives, and much more. All in all, many information providers rallied to the cause, but I was expecting much, much more from the medical libraries and felt let down.

--Tanya Feddern, Co-Editor

### **Websites Comparing the Cost of Journals & Databases to Luxury Items & More**

--Tanya Feddern, [tfeddern@caldmed.med.miami.edu](mailto:tfeddern@caldmed.med.miami.edu), Reference & Education Services Librarian, University of Miami, Louis Calder Memorial Library

Cornell University "Sticker Shock"

<http://www.engl.lib.cornell.edu/displays/stickershock/default.html>

Florida Atlantic University "Dollars & Sense: the Price of Information"

<http://www.library.fau.edu/depts/ref/infocost.htm>

University of Maryland "Show Me the Money"

<http://www.hshsl.umaryland.edu/information/news/exhibits/money/index.html>

Brown University "Library Sees Red Over Rising Journal Prices"

[http://www.brown.edu/Administration/George\\_Street\\_Journal/vol24/24GSJ19c.html](http://www.brown.edu/Administration/George_Street_Journal/vol24/24GSJ19c.html)

Thomas Jefferson University "Expensive Journals"

<http://jeffline.tju.edu/Education/forum/02/01/articles/expensive.html>

Also, check out the comic strip, "Under Development," by Mark Funk in the "Developments" newsletter from MLA's Collection Development section. He had a great one in volume 10, number 2 (un-numbered 1998 issue) in which he compares the cost per pound of a Mercedes-Benz to "Brain Research," an obviously costly journal. He has many other funny cartoons; check out the "Developments" newsletter at <http://colldev.mlanet.org/developments.html>.

### **WANTED: FHSLA News Items**

We're interested in your news items for the next ALERT—hirings, promotions, workshops, job opportunities, and more. Remember, it's your writing that makes reading the ALERT enjoyable! Please contact Editor David Goolabsingh [dgoolabs@caldmed.med.miami.edu](mailto:dgoolabs@caldmed.med.miami.edu) or via phone 305-243-5530 or Co-Editor Tanya Feddern [tfeddern@caldmed.med.miami.edu](mailto:tfeddern@caldmed.med.miami.edu), 305-243-6648.

## University of Miami Calder Library News

In July, the Calder Library premiered its Virtual Library Tour, <http://calder.med.miami.edu/virtualtour/>, which was a collaboration of hard work. The following faculty and staff are congratulated and thanked for their contributions to the virtual tour: Photography and Production - **Geddy Paulaitis**; Design, Graphics and Research - **Kelly Moore**; Production Support - **Michael Brennan**.

On February 19<sup>th</sup>, **Tanya Feddern** will be inducted into Beta Phi Mu, the international honor society for library and information studies.

## Grand Prize Drawing

--Linda Garr Markwell, [liblgm@emory.edu](mailto:liblgm@emory.edu), Benchmarking Educator, Southern Chapter; Head, Branch Library Services, Emory University School of Medicine

Hello Florida Hospital Librarians!!

I, as the Southern Chapter Benchmarking Chapter Educator (BCE), am encouraging you to enter your hospital's 2000 or 2001 data into the MLA Benchmarking Network. Any individual or institutional MLA member may enter his/her data. If you don't have the answer to some of the questions, just leave those blank. It won't take long to enter your data once it is collected. There are data worksheets for you print in advance so that you will know exactly which questions are asked.

Each Southern Chapter hospital librarian who enters his/her hospital's 2000 or 2001 data into the MLA Benchmarking Network by March 1, 2001 will be eligible (via a drawing) for **one free inclusive MLA Annual Meeting registration for either 2002 or 2003, not to exceed \$400.00**. If the winner of the drawing is not able to use the funds for either of the MLA Annual Meetings in 2002 or 2003, the funds may be used for either the 2002 or 2003 Southern Chapter Meeting registration, travel, and other expenses, not to exceed \$400.00. (Remember, anyone who enters data into the Benchmarking Network has to be either an individual or institutional member of MLA.) The drawing by Janet Fisher, SC Chair, will

take place during the week following March 1, 2002 (providing MLA can provide Southern Chapter with the Southern Chapter member names within a week following the March 1, 2002 deadline). The winner will be notified immediately following the drawing.

Please, please, please enter your data!!! This data has the potential of helping so many of us in justifying our hospital libraries and our librarian positions. I just received an email from MLA letting me know that **only one** Southern Chapter Hospital has entered data into the MLA Benchmarking Network. Now, I know that we can do better than that!!!

If you are currently an MLA member, enter your data by March 1st! The Web site is accessible at <http://www.mlanet.org/>. Just click on the link at "Benchmarking Data Collection Site Now Live." You will then be asked for your MLA User Name (ID#) and Password which appear on your MLA membership card. Problems? Contact Linda Garr Markwell via phone 404-616-3532 or via email [liblgm@emory.edu](mailto:liblgm@emory.edu).

Thank you so very much. **Remember the deadline is less than one month away (March 1, 2002).**

## **Volunteer Death at Johns Hopkins**

On June 2, 2001, a healthy, 24 year-old volunteer participating in an asthma drug study at Johns Hopkins Asthma and Allergy Center died. Medical articles from the 1950s warned that the drug caused lung damage, but it appears that the lead researcher and the institutional review board (IRB) failed to locate this vital information. The university is working on creating literature search guidelines, and their committee includes a medical librarian. For more information on this topic:

“Could Medical Librarians Have Helped Avoid the Tragedy at Johns Hopkins?” *Medicine on the Net*, 7(9):8-9. Sept. 2001.

Various press releases from Johns Hopkins University:

<http://www.hopkinsmedicine.org/researchvolunteerdeath.html>.

Various postings on the MEDLIB listserv, browse or search the archives at

<http://listserv.acsu.buffalo.edu/archives/medlib-l.html>.

MLA's Press Release at <http://www.mlanet.org/press/2001/aug01.html>.

## **WANTED: Your Cooking Recipes**

--Thomas L. Williams, [twilliam@bbl.usouthal.edu](mailto:twilliam@bbl.usouthal.edu), Director, Biomedical Libraries and Media Production Services, University of South Alabama, College of Medicine

[Note: this is open to FHSLA members—you don't need to be a SC/MLA member to participate.]

The Southern Chapter of MLA is taking on an exciting project to raise money for its programs. It's a cookbook where members from all over submit recipes that have come down in their families, they've concocted, or just some of their favorites. We're also asking for little stories or vignettes on the history of or some information about the recipes and the people who were associated with them.

The project is just starting (February 2002) so there will be plenty of time to pull your recipes together. A notice will be coming on the members-only Sochap-L listserv soon with the guidelines for submission. [For those not on the listserv, you can contact Tom directly with your questions and recipes. --Co-Ed.]

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## **USF Shimberg Health Sciences Library News**

--Karen Keene, Systems/Reference Librarian, Shimberg Health Sciences Library,  
[kkeene@hsc.usf.edu](mailto:kkeene@hsc.usf.edu)

**Rose Bland, Allison Howard, Karen Keene and Danny O'Neal** attended the Triple Chapter Meeting of the Medical Library Association in New Orleans, October 24-28, 2001. **Danny O'Neal** presented the poster session "Making Contact: Reaching Out and Bringing Them In!" on October 27, 2001.

**Allison Howard**, Cataloging Librarian at the University of South Florida Shimberg Health Sciences Library, has been elected Vice Chair of the 2002 Florida Center for Library Automation (FCLA) Technical Services Planning Committee.

## **Academic Librarianship Career Day**

--Tanya Feddern, [tfeddern@caldmed.med.miami.edu](mailto:tfeddern@caldmed.med.miami.edu), Reference & Education Services Librarian, University of Miami, Louis Calder Memorial Library

On October 4<sup>th</sup>, University of Miami Richter Library, along with the library and information science schools of University of South Florida and Florida State University, held an Academic Librarianship Career Day. Promotional flyers targeted U of M students and faculty, professionals (high school teachers, etc.), and the interested public. Promotional flyers and word-of-mouth attracted participants from various fields, from on- and off-campus.

The day started off with a fabulous free luncheon, followed by presentations of the library schools by their program directors, Vicki Gregory for USF, and Jane Robbins for FSU. It was followed by a question-and-answer session. The rest of the day was devoted to group and one-on-one counseling whereby participants could ask librarians about their aspect of specialization. Three people showed up to my room to learn more about medical librarianship. From about 30 people, 10% interested in our specialization is good.

I had prepared folders of information that focused on the importance of the medical librarian, anecdotes by physicians and

librarians, various job descriptions within any library, and more. (If you would like a listing of the folder contents, scroll to the bottom of the page:

<http://www.geocities.com/nqiya/2.html>.)

Suzanne Dekker, a medical librarian in the Netherlands, was kind enough to translate the beginning of her article from Dutch into English. Kathleen Combs from MLA mailed me color brochures on medical librarianship to pass out. My motto was "Medical Librarianship-- Help save a Life!" I planned on having the folder contents speak for itself, so I spent most of my sessions answering their questions, which mostly focused on questions about distance education for the library degree, what specialized preparation for the field is needed, and juggling work and school.

Planning this event was a lot of fun, gave me an opportunity to read up more on the field and meet people, and learn about the advanced certifications and PhD programs described by the library program directors. The participants all seemed eager and excited about librarianship. I hope we will someday welcome 3 new medical librarians from the Academic Librarianship Career Day.

## University of Florida Health Science Center Libraries News

--Rae Jesano, [Rae@library.health.ufl.edu](mailto:Rae@library.health.ufl.edu), Reference Librarian, University of Florida, Health Science Center Libraries

### Meetings:

On October 19, 2001, the University of Florida HSCL hosted a Solinet class entitled "The Invisible Reference Desk." Reference Librarians **Tara Tobin**, **Pam Sherwill-Navarro**, **Nancy Schaefer**, **Rae Jesano**, and **Peggy Hsu** attended this informative workshop.

On December 4<sup>th</sup> and 5<sup>th</sup>, the HSCL along with the Genetics Institute and the Interdisciplinary Center for Biotechnology co-sponsored NCBI Training Sessions entitled "A Field Guide to GenBank and NCBI Resources Instruction for Scientists, Researchers, Graduate Students, and Clinicians."

**Pam Sherwill-Navarro**, **Rae Jesano**, **Linda Butson**, **Sandra Canham**, and **Faith Meakin** attended the Triple Chapter Meeting in New Orleans, LA. **Pam Sherwill-Navarro** and **Addajane Wallace** were awarded the 3<sup>rd</sup> place South Central Chapter Research Award for their poster "Impact Of Articles Reporting Research on the Value of Medical Library Services to Critical Care."

**Nancy Schaefer** attended the American Public Health Association Annual Meeting in Atlanta, GA. **Faith Meakin** attended the Association of American Medical Colleges (AAMC) meeting in Washington, DC.

**Michele Tennant** attended American Medical Informatics Association (AMIA) meeting in Washington, DC. Immediately after, she attended a meeting at National Center for Biotechnology Information (NCBI) with a group developing an educational program on NCBI resources for advanced

librarians and beginning researchers. It includes educational materials and a 40-hour course. She was invited by NCBI to participate in this project.

### Personnel:

**Amy G. Buhler** joined the Reference Department as an Instructor University Librarian at the Health Science Center Libraries in Gainesville, FL. She is a recent graduate of the University of North Carolina in Chapel Hill. While a student there she worked as a graduate research assistant at the National Institute of Environmental Health Sciences Library in Research Triangle Park. She received her bachelor's degree from the University of Florida in Anthropology. While an undergraduate at UF, she worked as a library assistant in two of the other campus libraries.

Congratulations to **Sandra Canham** for her recent promotion to Education Coordinator from Reference Librarian at the Borland Library at the Jacksonville branch of the University of Florida's Health Science Center and also to **Tara Cataldo** (nee **Tobin**) on her promotion to Assistant University Librarian. **Barbara Francis**, who is on phased retirement, became Emeritus Faculty.

**Michele Tennant** has left the Reference Department and joined the staff of the University of Florida's Genetics Institute as their Bioinformatics Librarian.

The UFHSCL is saying good-bye to **Myra Sterrett**. She is leaving her position as Deputy Director to take over as the Director of the Santa Fe Community College Library. We wish her the best in her new position.

### **FHSLA Membership Dues**

It's that time again—**your 2002 dues are due**. Membership with your colleagues is only \$10—wow, what a bargain! A membership form is in every ALERT; it's also available online at <http://www.library.health.ufl.edu/fhsla/membership/f99mem.html>.

### **National Medical Librarians Month at the Shriners Hospital**

--Claire Keneally, [ckeneally@shrinenet.org](mailto:ckeneally@shrinenet.org), Librarian, Shriners Hospital for Children Professional Library

The Shriners Hospital for Children Medical Library in Tampa, Florida celebrated National Medical Librarians Month in a grand way this year. Shriners Hospital for Children is a network of 22 hospitals across North America that provide state-of-the art, no-cost medical care to children with orthopaedic problems and burn injuries. I am the Director of the Library at the Tampa hospital which specializes in Orthopaedics. I am in a one-person library setting and am also responsible for the Family Library. I decided this would be a good time to celebrate medical libraries with an emphasis on patient education as well.

The festivities began the week of October 15th. Posters were placed around the hospital announcing that there would be an Open House/Ice Cream Social on October 17, 2001 from 2PM to 4PM in honor of this special month. All hospital staff, volunteers, patients, and their families were invited. Participants were instructed that to attend the Ice Cream Social and receive their free sundae, they must first come to the library and find a coupon for their sundae. Cutouts in the shape of colored ice cream cones were hidden in six different places in the library. Clues were posted on the door of the library with hints on where to look for the coupon. I tried to use these clues to advertise some of the library services such as "Wellness videotapes (from Time-Life)" and a Book Swap, so that persons not familiar with the library would acquaint themselves with these services. Staff and other attendees could look for their coupon

anytime the library was open in the three days prior to the Ice Cream Social/Open House.

I also placed a Library Trivia Contest in the cafeteria on Monday, October 15, 2001. This trivia quiz had questions about librarians in - the movies and trivia questions about different types of libraries and some historical data. There were two extra credit questions on library services that were designed to elicit feedback on what people would like to see added to the library services and what more could be done to promote my Family/Patient Library. The hospital soon became abuzz with people hunting for answers. People were calling me and e-mailing me for hints. Groups were forming to work on the questions. People were surfing the net looking for answers. Some people even claimed to have lost sleep over this trivia contest! I had 5 prizes, which included a Barnes and Nobles gift certificate, a 2002 calendar, butterfly bookmarks, and McDonalds gift certificates. The metal butterfly bookmarks were a much-coveted item. I got them at the Dollar Store, two in a pack, but don't tell anyone.

Two other contests were held in the library on the actual day of the Ice Cream Social. Attendees had to guess the number of cards in one drawer of the card catalog, which I pulled out and placed on the table. I had 5 prizes. The grand prizewinner received a smoked ham, compliments of our Nutrition Services department. The other 4 prizes included McDonalds gift certificates, insulated lunch  
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*--NMLM continued from page 9*

bags, and another set of the now-famous bookmarks. The switchboard operator won the grand prize. She guessed it exactly - 775 cards! The other four winners were pretty close too.

The other contest was simply a raffle for 20 mouse pads that I received from Ebsco Publishing. I had the children on the wards do the drawing and pull out the 20 winning names.

Over the years I have collected cartoons on libraries and librarians. I have about 40 of them, so I made a poster and labeled it Library Humor. I put it out the week of the 15th and it seemed to go over well. I used all originals cut from the newspaper to avoid any copyright issues.

I have also collected various types of bookmarks and had a large display of them for people to take. I also made a poster of library services currently available. I am running a trial of e-Medicine and advertised that along with the availability of Medline, the Internet, PubMed, Interlibrary Loans, the Management Book and Tape Collection, and the Family Library. I printed out the 2001 MLA poster for NMLM and put it in one corner of the poster. I also put the original poster in the bulletin board case outside the cafeteria along with a flyer advertising the Open House/Ice Cream Social. I had red, white, and blue decorations in keeping with the patriotic theme that is now so popular. I draped the card catalog in streamers and flag and star confetti.

Announcements of the event were placed in the hospital newsletter and the volunteer newsletter. I sent out a hospital-wide e-mail a week prior to the event and again on the morning of the event. At 11AM on the day of the event I placed table tents on all the tables in our hospital cafeteria that read "Have you been to the Library today?"

Patients and their families were invited via a flyer placed on the units and in their meal area. The hospital Childlife staff brought the children and their families down at the start of the Open House. I quickly pointed out the area, which houses the Family Library and then aided them in finding their coupons and filling out the contest forms.

This successful event was made possible by soliciting help from the Patient/Family Education Committee. This committee fulfills the education requirement for meeting JCAHO standards. I am active on the committee and have created a Family Library which houses information on various diagnoses that we treat along with books and journals on raising a child with disabilities. Members of this committee served as ice cream servers during the social. They also aided in picking the winners of the contests. I got many prizes donated and our Nutrition Services department was particularly helpful in setting up the Ice Cream Social and donating a nice ham for one of the prizes.

Sponsors of the event were recognized in a poster placed in the library. The Ice Cream Social was set up in the atrium, which is next to the library, so it was convenient for people to visit both areas. Over 150 people attended the Open House.

After the event I received many positive comments from staff, both verbally and via e-mail. I even received a National Medical Librarian Month "card" from the Clinical Data Coordinator. I truly feel that my library is an integral part of the hospital and that my role here is important.

I would like to thank MLA for establishing this event and providing promotional materials such as the poster. I am already thinking of ideas for next year's celebration of medical libraries!

## **St. Petersburg College Library News**

--Gwen Wolff, [wolffg@spjc.edu](mailto:wolffg@spjc.edu), Head Librarian, St. Petersburg College, Health Education Center Library

**Gwen Wolff** joined the faculty at St. Petersburg College in August 2001. She is Head Librarian at the Health Education Center Library. The HEC Library serves over 10,000 students in a variety of programs including nursing, physical therapy assisting, dental hygiene, respiratory therapy, radiography, human services, medical laboratory technology, veterinary technology, funeral services, emergency medical services, health information management, and legal assisting.

Formerly known as St. Petersburg Junior College, SPC has been approved for accreditation as a four-year college. A new four-year nursing program will begin its first class in fall 2002. Gwen is enjoying working with the nursing faculty to prepare for this program, as well as supporting the many

distance-education courses the College now offers.

The Library got a face-lift last spring, when new furniture and computers were added to create an "Information Commons" within the facility. In addition to library staff, a tutoring desk is staffed by nurses and other content experts through a grant-funded program. Configured to encourage group work and adult learning, it's a busy and noisy place. Those seeking the old-fashioned quiet atmosphere head toward the newly furnished Quiet Study Room. Laptop computers can be checked out to those who wish to work there, with complete network access to all resources and the Internet.

**Dr. Susan Anderson** is the Director of Libraries for all of the St. Petersburg College campuses.

## **WANTED: Internship Sites**

--Rebecca Harrington, USF Student

The School of Information Studies at Florida State University is looking for internship sites for Undergraduate and Graduate students. Because this aspect of professional education and training is beneficial in so many ways, more institutions should consider providing such opportunities. A site supervisor can ensure that a professional work experience is provided for the student, as well as develop the student's knowledge and appreciation of medical libraries. In return, interns bring energy, new ideas, and special skills to the organization. FSU Interns spend a minimum of 45 hours per credit earned at the work site.

Three semester hours of credit require approximately nine (9) hours work per week during a 15-week semester. While some internships are paid, it is not a requirement. An intern may receive both credit and pay if the latter is available at the site. Employers interested in a student from the School of Information Studies may call the internship coordinator, Dr. Maria Chavez-Hernandez, at (850) 644-1332 for more information, or complete the Internship Site Electronic Registration Form at <http://www.lis.fsu.edu/InternSponsors/sitereg.cfm>.

## **Electronic Tips & Tricks**

--Tanya Feddern, [tfeddern@caldmed.med.miami.edu](mailto:tfeddern@caldmed.med.miami.edu), Reference & Education Services Librarian, University of Miami, Louis Calder Memorial Library

### **Medical Spellchecker**

Have you ever gotten a search request with misspelled medical terms? MedlinePlus has a medical spell checker and will list proper spellings of the term. Go to MedlinePlus (<http://www.medlineplus.gov>) and in the "Search" box (upper left corner), type in the misspelled term and click on "Go." The spell checker will display a box with the proper spelling. (For some reason, this valuable feature sometimes disappears from the MedlinePlus website, but comes back in a day or two.)

### **Find Feature**

When opening a webpage, I watch with dread as the scroll bar gets tinier and tinier. Instead of wasting time scanning a twenty-page document, you can simultaneously press the "Ctrl" and "F" keys on your keyboard. In the find box, type your term, number(s), or phrase (without quotation marks). Hit "Enter" on your keyboard or click on the "Find Next" button. The screen will jump down to the highlighted term (or phrase) in the text. You can search upwards or downwards through the document. Keep hitting the enter key or "find next" button until a dialog box tells you there are no more occurrences or has finished searching the document. "Ctrl" "F" works with word processing documents, too. PDF documents offer the same feature. Click on the binoculars icon on the PDF toolbar and type the term, number(s), or phrase (without the quotation marks). Both finding features are not case sensitive.

### **Computer or Internet Problems?**

Whenever you get an error message and you don't know what it means, do a screen capture and paste it into Word so your Computer Department can see what the problem is. This

really beats trying to read the message and describing the screen over the phone. Here's how to do it:

- On your keyboard, press the "Print Screen/SysRq" button. (It's usually on the top row of the keyboard keys, after the F1-12 keys.)
- Open a blank word document, and from the Word toolbar, click on "Edit" and then on "Paste." If the image is too large for the page, try altering the page margins and/or changing to landscape orientation ("File" and then "Page Setup"), resizing the picture (right-click on the picture, choose "Format Object" and then "Size), or manually cropping the picture in your computer's Paint program (under your computer's "Start," "Programs," and "Accessories").
- Print out the Word document and give it to your Computer Department—they'll be grateful and can quicker solve your computer woes.

### **Trapped in a Webpage?**

Don't you hate it when you try to leave a webpage via your browser's "Back" button but you keep getting bounced back to the same webpage? This devious practice really annoys me because the webmaster made the extra effort to disable the surfer's "Back" button. You can triumph over this evil by clicking on the black arrow attached to the end of your address bar. As you move your cursor down, each website address you visited will be highlighted. Single-click with your left mouse button to skip to your choice. This works for the Internet Explorer and Netscape Navigator browsers.

### **PDA Teleconference in Florida (as well as across the US & Canada)**

--Suzetta Burrows, Vice Chair and Director of Regional Programs, University of Miami,  
[sburrows@med.miami.edu](mailto:sburrows@med.miami.edu)

"Sync or Swim: Managing the Flood of PDAs in Health Care" is aimed at helping librarians promote PDA technology to health care professionals by highlighting currently available handheld devices, software and peripherals; a framework for educational sessions for your users; and innovative programs that illustrate the vast potential of PDAs in the health care arena.

Participants will receive 1.5 hours of MLA CE credit. [This conference is held in multiple sites in Florida, as well as nation-wide and in Canada. For more information and site information, go to <http://www.mlanet.org/education/telecon/pda/states02.html>.]

### **FHSLA Membership Directory**

John Orriola, FHSLA Membership Directory Editor, emailed the directory in PDF format on August 2001. If you did not receive it, contact him at:

John J. Orriola, M.A., M.Ed.  
Education/Information Services Librarian  
Shimberg Health Sciences Library  
University of South Florida  
813-974-2990  
813-974-7032 fax; [jorriola@HSC.USF.EDU](mailto:jorriola@HSC.USF.EDU)

### **Porn Site Replaces Medical Websites**

--Tanya Feddern, Reference & Education Services Librarian, Louis Calder Memorial Library  
[tfeddern@caldmed.med.miami.edu](mailto:tfeddern@caldmed.med.miami.edu)

I first reported this on the CAPHIS and Medlib listservs, but wanted to make sure FHSLA members know about it, too. Abandoned medical URLs seem to be a favorite target for an adult website—at least two old medical websites, instead of giving an “Error 404: Page Not Found,” give quite another view. The Multilingual Health Education Network website URL has changed. The old link (<http://www.healthtrans.org> and [http://www.healthtrans.org/cgi-bin/doc\\_user.exe](http://www.healthtrans.org/cgi-bin/doc_user.exe)) now leads to an explicit pornography site. **The CORRECT link is:** <http://www.multilingual-health-education.net/>.

Their database is still under construction, but you can still access the health brochures written in Chinese, Farsi, French, Hindi, Korean, Punjabi, Spanish, Vietnamese, and Japanese. In addition, the website for Baptist Hospital/St. Vincent’s Hospital, (<http://www.baptist-stvincents.com/bmcb.htm> and <http://www.baptist-stvincents.com/> and <http://www.baptist-stvincents.com/hlmain.htm>), has changed. **Both facilities now have separate websites:** St. Vincent’s website is at <http://www.stvincentshealth.com/> and Baptist Hospital’s website is at <http://www.e-baptisthealth.com/>.

## **Bioterrorism Resources**

Due to the September 11<sup>th</sup> tragedy, medical librarians have reported an increase in requests on bioterrorism information. MLA has created a new webpage called "Community of Caring," which includes MEDLIB listserv messages, resource lists on bioterrorism, and more at <http://www.mlanet.org/resources/caring/index.html>. If you are a member of the MLA section NAHRS, information has been posted on this members-only listserv. This topic appears on other MLA section listservs, too, such as CAPHIS. Go to MLA's website <http://www.mlanet.org/sections/sections.html> and see if the various sections archive their listserv messages or if you can sign up to their listserv without being a section member. You can also browse or search the MEDLIB listserv archives at <http://listserv.acsu.buffalo.edu/archives/medlib-l.html>.

The University of North Carolina School of Public Health offers numerous webcasts on bioterrorism and other public health topics: <http://www.sph.unc.edu/about/webcasts/> MedlinePlus, an online resource for patients and professionals, has sections on anthrax, smallpox, and biological and chemical weapons, too. Go to <http://www.medlineplus.gov> and click on "Health Topics," and they are listed under "Frequently Requested Topics." MedlinePlus also has an "Interactive Tutorial" on Anthrax, which, among other things, shows the natural life cycle of Anthrax infection: spores in soil, infected grass eaten by sheep, sheep contact with cowboy (although it used to be a mailman, looks like viewer comments got them to change it). Click on "Health Topics" for their interactive tutorials.

## **FHSLA ALERT Online**

Don't forget, you can also access previous issues of the ALERT online at <http://www.library.health.ufl.edu/fhsla/newsletters/index.html>.

## **FHSLA Annual Meeting in St. Augustine**

--Pamela Sherwill, [Pam@LIBRARY.HEALTH.UFL.EDU](mailto:Pam@LIBRARY.HEALTH.UFL.EDU), College of Nursing Librarian, Health Science Center Libraries, University of Florida

The committee has been busy making plans for the upcoming annual FHSLA meeting, April 11-13, 2002 at the historic Casa Monica Hotel in St. Augustine. The setting is quaint, the food is wonderful, and the CE classes thought-provoking. We look forward to seeing you there to join us in "Putting the Pieces Together."

Here are some previews of what we have in store for you: 5 different CE courses (PDAs,

Library Marketing, Evidence Based Medicine, Pharmacy Resources on the Web, and Health Information Literacy), a ghost tour of St. Augustine, poster session, good food, good fun and lots of networking! Hope to see you there. Additional details will be up on the FHSLA website shortly: <http://www.library.health.ufl.edu/fhsla/conferences/annual2002.html>.

## Spotlight on...Online Newsletters of Interest to Health Librarians

--Tanya Feddern, [tfeddern@caldmed.med.miami.edu](mailto:tfeddern@caldmed.med.miami.edu), Reference & Education Services Librarian, University of Miami, Louis Calder Memorial Library

Looking for free information of interest to your field? How about reading some of the health libraries' and library associations' online newsletters? Some of them are targeted towards their patrons, but others have a broader scope that contains information that would be of value to any medical librarian, such as a regular column of annotated websites. In this issue, I've listed the latter. (However, if your director asked you to create or re-vamp your library's newsletter, or if you're looking for fresh ideas, I recommend you checking out **all** the newsletters, listed at "Library Newsletters"

<http://southmed.usouthal.edu/library/libnews.htm>; some of them have great layouts!)

CHRC (Consumer Health Reference Center)  
<http://www.mgh.harvard.edu/library/chrc/news.html>

European Association for Health Information and Libraries  
<http://www.eahil.org/newsletter/newsletters.htm>

Inside Information: University of Virginia Health Sciences Center  
<http://hsc.virginia.edu/hs-library/newsletter/>

Issues in Science and Technology Librarianship  
<http://www.library.ucsb.edu/istl/>

Jeffline Forum from Thomas Jefferson University  
<http://jeffline.tju.edu/Education/>

Library Juice  
<http://www.libr.org/Juice/>

Library Philosophy & Practice (not just for medical libraries; from the University of Idaho Library)

<http://www.uidaho.edu/~mbolin/lp&p.htm>

Louisiana State University Health Sciences Center Library Bulletin

<http://www.lsuhscc.edu/library/no/archives/list.html>

MLA Sections Newsletters:

<http://www.mlanet.org/sections/sections.html>

Cancer Librarians Section

<http://www.selu.com/cancerlib/newsletter.htm>

Nursing and Allied Health Resources Section

<http://www.library.kent.edu/nahrs/secure/index.html>

Pharmacy and Drug Information Section

<http://www.lib.uconn.edu/~sgiovenale/pdialarch.htm>

Public Health/Health Administration Section

<http://www.phha.mlanet.org/phhanews.html>

NLM Newslines (formerly NLM News)

<http://www.nlm.nih.gov/pubs/nlmnews/nlmnews.html>

Norris Medical Library Newsletters

<http://www.usc.edu/hsc/nml/lis/publications.html>

University of Pittsburgh - HSLS Update

<http://www.hslls.pitt.edu/update.html>

University of South Florida - The Clue

<http://www.hsc.usf.edu/library/clue.html>

## **Jobs!**

### **University of Florida Health Science Center Libraries**

**LP# 881640 Associate Director** <http://www.library.health.ufl.edu/about/jobs.htm>

The University of Florida Health Science Center invites applications for Associate Director of the Health Science Center Libraries. The Associate Director manages the day-to-day operations of the HSC Library. Specific duties include coordinating activities among library service areas and units; planning, implementing and monitoring new and existing services, resources or projects; setting goals, priorities and timelines; fostering a creative, team-oriented work environment; and encouraging communication, collaboration and excellent customer service. The position supervises five departmental Assistant Directors. The Associate Director is an active participant in the UF IAIMS implementation initiative and represents the HSCL on internal and external committees serving and promoting library services and resources. This position reports to the Director and acts for the Director in her absence.

**Required Qualifications:** Master's Degree in library or information science from an ALA accredited school. Seven years of professional library experience with evidence of increasing responsibility, staff supervision, and management of programs. Experience with user group relations, knowledge of current trends in library information systems and information management and technology; excellent oral, written, and interpersonal communication skills; and ability to work independently and as a team leader. Experience in personnel and budget management. Experience in managing change and group facilitation. Experience in supervision, planning, setting objectives and priorities; in communicating, mobilizing and organizing individuals for effective action. Capability of interacting effectively with colleagues, staff, health and life sciences professionals and students. A sustained record of professional activities at regional and national levels.

**Desired Qualifications:** Substantial experience in an academic health science library is desired and would be a definite asset. Experience in applying business analysis and financial models in developing new library services and/or experience in public services a plus. An understanding of IAIMS and the library's role in IAIMS would be helpful. Individual should be a member or above in the Medical Library Association's Academy of Health Information Professionals.

**Salary: \$55,000 Minimum.** Negotiable depending on qualifications and experience. Full benefits package included, complete with medical, retirement, and leave benefits (twenty-two vacation days and 13 sick days annually). No state or local income tax. Moving allowance provided.

**Application Deadline: March 15, 2002.** To Apply: Submit a Letter of Application, Resume, and the Names, Addresses, Telephone Numbers and E-mail Addresses of three professional references to:

Faith A. Meakin, Director  
Health Science Center Libraries  
University of Florida  
PO Box 100206  
Gainesville, FL 32610-0206

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--Pam Neumann, Director, Borland Library, University of Florida Health Science Center

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**FLORIDA HEALTH SCIENCES LIBRARY ASSOCIATION**  
**Florida Health Sciences Library Association (FHSLA)**  
**2002 MEMBERSHIP APPLICATION**

available online: <http://www.library.health.ufl.edu/fhsla/membership/f99mem.html>

**1. Please provide the following information for the membership database:**

Name: \_\_\_\_\_  
Position/Title: \_\_\_\_\_  
Library: \_\_\_\_\_  
Institution: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Phone: \_\_\_\_\_ Fax: \_\_\_\_\_  
Email: \_\_\_\_\_

**2. Please indicate the type of library where you are employed:**

Academic       Health       Other \_\_\_\_\_

**3. Please indicate if you are a member of other library associations:**

SC/MLA     MLA     SLA     FLA     Other \_\_\_\_\_

**4. Are you an AHIP Member?**

No     Distinguished     Senior     Member     Provisional

**5. Are you interested in serving as a FHSLA officer?**     Yes     No

Office Preference:

Vice President/President-Elect     Secretary     Treasurer

**6. Are you interested in serving on an FHSLA Committee?**     Yes     No

Committee Preference:

Continuing Ed     Membership     Newsletter     Program     Strategic Planning

- Dues for 2002 are \$10.00 for the calendar year January-December
- Dues must have been paid by May 31<sup>st</sup>, 2002 for your name to appear in the 2002 membership directory
- Make checks payable to: FHSLA
- Return this form with check to:

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Health Sciences Library  
Orlando Regional Healthcare  
1414 S. Orange Ave.  
Orlando, FL 32806