



# FHSLALERT

Vol. 5, No. 2

Winter, 1989

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## EDITORIAL STATEMENT

FHSLAlert, published 3 times a year is the official organ of the Florida Health Sciences Library Association. All comments, letters to the editor, etc., should be addressed to Barbara W. Francis, Editor, FHSLAlert, Health Science Center Library, University of Florida, Box J-206, Gainesville, FL 32610 (904) 392-4012

## Keynotes

Welcome to the New Year! Our Association depends on a large corps of volunteers to maintain our activities. Make it a 1989 resolution to get involved! The Nominating Committee is being formed with Helene Petty as Chairman. If you are interested in serving as an officer in 1989/90 please let her know. A majority of our members are in one-person libraries and it is difficult to participate in outside activities, but the more we ask of our Association, the more we need to contribute.

A membership renewal form is attached to this issue of the newsletter. If you haven't renewed for 1989 PLEASE STOP NOW, FILL OUT THE 1989 MEMBERSHIP RENEWAL, WRITE A CHECK, AND MAIL IT IN.

Plans are underway for the 1989 meeting in Tampa on April 6-7 at the Busch Gardens Holiday Inn. My thanks to Maxyne Grimes, Helene Petty, and others involved in the planning of this meeting. I look forward to seeing everyone in Tampa.

*Bettye Stilley, President*

## CE News

February 10, 1989 Special Libraries Association Florida Chapter and the Association for College and Research Libraries Florida Chapter are co-hosting a workshop entitled "Marketing Management for the Information Professional", at the Holiday Inn-International Airport, West Palm Beach. The speaker is Christine Olson, principal of Chris Olson & Associates, widely known for the newsletter Marketing Treasures and for extensive consulting and numerous seminars and workshops. CEU certificates will be presented to attendees. The fee is \$55.00 for nonmembers of SLA or \$45.00 for members of SLA or ACRL. For additional information contact Pam Williams, University of Florida Legal Information Center, Gainesville, FL 32611 (904) 392-0417 or Cynthia Plockelman, South Florida Water Management District Library, P.O. Box 24680, West Palm Beach, FL 33416 (407) 686-8800.

April 6, 1989 FHSLA Annual Meeting CE Courses:

Planning: Strategic and Tactical. (7.5 CEUs) The instructor will be Robert Braude, Director of the Samuel J. Woods Library, Cornell University Medical College, New York, NY

PsychINFO Initial Training (online database for Psychological Abstracts). (6 CEUs) The instructor will be Carolyn Gosling of PsycINFO.

## Calendar

**February 10, 1989**

Special Libraries Association/ACRL Meeting  
West Palm Beach, FL  
(see CE News)

**April 6-7, 1989**

FHSLA Annual Meeting  
Holiday Inn  
2701 East Fowler Ave.  
Tampa, FL 33612

**May 26-June 1, 1989**

Medical Library Association  
Annual Meeting  
Boston, MA

**June 10-15, 1989**

Special Libraries Association  
Annual Meeting  
New York, NY

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## Personnel News

**PAULINE HICKS**, Associate University Librarian at Florida A&M University, College of Pharmacy and Pharmaceutical Sciences Library, spent summer 1988 traveling to Tucson, Arizona, Chicago and St. Louis. In Tucson she explored various libraries, especially the outstanding University of Arizona Health Sciences Center Library and the Library Sciences Library. She attended the Annual Meeting of the American Association for the College of Pharmacy (AACO) in Chicago. Regenstein Library, Rush Medical Center Library and Abbott Laboratory library were toured in Chicago. Hicks also completed a survey to determine the interest level of Panhandle Libraries in a Medical Information Network. Results of the survey will be available in a report to be released in the near future. Libraries in St. Louis, Chicago and Tucson shared their networking knowledge with Hicks during scheduled sessions with each librarian.

**TED F. SRYGLEY**, Director of the University of Florida Health Science Center Library, has been reappointed to the Florida Library Network Council for another three year term. He will represent special libraries on the 33 member council which recommends policies for the Florida Library Network and encourages cooperation among all types of libraries. Their next meeting is February 22-23 in Tallahassee.

*(Continued on next page)*

## Regional Advisory Council Meets

**HENRY L. LEMKAU, JR.**, Director of the Calder Memorial Library, University of Miami, was one of two successful candidates from a slate of six to win election to a position of national leadership as a member of the Medical Library Association Board of Directors. The Board of seven elected directors governs the Medical Library Association, an organization of 5,000 members with responsibility for certification, education, and publication programs on national and international levels. Mr. Lemkau attended the Mid-Winter meeting of the Board, December 4-7 in Chicago.

Lemkau was a guest lecturer at the Shanghai Medical University Library October 24-November 6, 1988. From November 9-16, Professor Lemkau lectured to the faculty at the Chulalongkorn University Medical Library, in Bangkok, Thailand.

**SUZETTA BURROWS**, also of the Calder Memorial Library, University of Miami, presented a paper, authored by Henry Lemkau, on "Management of Biomedical Media Production as an Integral Part of an Academic Health Sciences Library", at the 10th Plenary Session of the Association of Academic Health Sciences Library Directors, held in conjunction with the AAMC Meeting, November 13, 1988 in Chicago. Ms. Burrows represented Mr. Lemkau at the meeting of the Consortium of Southern Biomedical Libraries November 2, 1988 and attended the Annual Meeting of the Southern Chapter of MLA, November 2-4 in Jacksonville, FL.

**THOMAS WILLIAMS'** paper co-authored with Henry L. Lemkau, Jr. and Suzetta Burrows, "The Economics of Academic Health Sciences Libraries: Cost Recovery in the Era of Big Sciences," was published in the Bulletin of the Medical Library Association, 76(4): 317-322, October, 1988. Mr. Williams attended the Annual Meeting of the Southern Chapter of the Medical Library Association, November 2-4, 1988 in Jacksonville, FL. Williams is also affiliated with the Calder Memorial Library, University of Miami.

Jo Ann W. Tibbs, Medical Librarian at University Community Hospital in Tampa, attended the fall meeting of the Regional Advisory Council (RAC) in Baltimore on October 21, 1988. Jo Ann was nominated to the RAC by FHSLA and represents basic health sciences libraries. The business meeting was held in the morning. Nancy Nuell from Region 2 Headquarters reported on the DOCLINE study conducted in the spring of 1988. The study contained two parts: 1) a satisfaction survey sent to all DOCLINE participants and 2) a statistical survey conducted in Florida and Tennessee. The statistical survey was brought about partially because the Florida librarians were very vocal in expressing their opinion that NLM's 1986/87 study did not accurately reflect routing problems. The Florida librarians predicted the number of requests received for issue and volume not owned would be in the 25-50 percent range rather than the 8 percent found in the NLM study. When the results were tabulated, the rejection rate for the LAC reason was 20 percent of the total requests received by the Florida basic health sciences libraries. (It pays to voice informed opinion!)

A forum entitled "State of the Art Projects in Medical Informatics" was held in the afternoon as the second in a series of programs celebrating the 175th Anniversary of the Health Sciences Library of the University of Maryland. Information was presented on the Unified Medical Language System and the Information Retrieval Experiment.

A summary of the October 21 RAC meeting appears in the November/December 1988 issue of SE/A Currents. If you would like a copy of the complete minutes, contact Jo Ann W. Tibbs at the Medical Library, University Community Hospital, 3100 East Fletcher Avenue, Tampa, FL 33613; (823) 971-6000, Ext. 1046. The next meeting is tentatively scheduled for April 13, 1989.

*Submitted by Jo Ann W. Tibbs*

# Florida Library Association Awards

Annually the Florida Library Association recognizes individuals and organizations who make significant contributions to the libraries of this State. At the 1989 FLA Conference five awards will be presented.

**THE TRUSTEES AND FRIENDS AWARD:** This will be presented to a Trustee or Friend of the Library for outstanding service or achievement during the past year or for cumulative years of activity. The overall accomplishments of the nominee should have aided in developing and strengthening the image of the library as a public service agency. Please send nominations and supporting documentation to Frances Kolonia, 2140 N.W. 114 St., Ocala, FL 32675.

**THE LIBRARY SERVICE ENHANCEMENT AWARD:** This may be given to a civic or service group, or other community organization, in recognition of its support role in helping to establish, promote, or expand a library or its service functions during the past year. A Library Board, Friends of the Library Group or woman's club operating a community library would not be eligible for this award. Please send nominations and supporting documentation to Jana R. Fine, P.O. Box 867, Clearwater, FL 34617

**THE OUTSTANDING CITIZENS LIBRARY AWARD:** This is presented to a citizen in recognition of distinguished activities which advance the stature of libraries within the State of Florida. This award may be based on assistance, promotion, contributions, endowment, publicity or any support resulting in outstanding improvement to a library or to the Florida Library Association. Please send nominations and supporting documentation to Nancy M. Pike, Venice Area Public Library, 300 S. Nokomis Ave., Venice, FL 32485.

**THE CORPORATE AWARD:** This honor will go to a business which has demonstrated support for libraries and/or library service. The support could be in the form of financial aid, cooperative programming, public relations, assistance in establishing a new facility, renovating a current facility or any other method of recognized corporate endeavor. The award will be given for activity in the previous year and can be supported by prior activity. Please send nominations and supporting documentation to Marjorie J. Arnade, Daniel A. Cannon Memorial Library, St. Leo College, P.O. Box 2128, St. Leo, FL 33574

The deadline for nominations is March 1, 1989. If you would like to make a nomination, send the information for that award to the award coordinator listed above. You may also send nominations and information to the Committee Chair, Julia A. Woods, 11243 N. Kendall Dr., F-208, Miami, FL 33176.

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## Tampa Bay Medical Library Network

Two new members were welcomed into the Tampa Bay Medical Library Network (TABAMLN) at the December quarterly meeting which was held at St. Joseph's Hospital in Tampa. Joyce Barham, representing All Children's Hospital in St. Petersburg and Cheryl Dee of the Watson Clinic in Lakeland are the two new members. All Children's Hospital was a network member in the late 70's, but had not participated in recent years. The addition of the Watson Clinic to TABAMLN marks an expansion to Polk County and is also the first clinic membership.

TABAMLN has adopted guidelines for membership which encompass the size and composition of book and journal collections, library staff, budget, space and participation requirements. Current officers of the network are Loretta Holli-

*(Continued on page 7)*

## Electronic Mail

At the FHSLA strategic planning committee meeting in October, 1988, the committee noted a continuing need for rapid inexpensive communication. Before the activation of DOCLINE, CLASS Ontyme was used by many libraries for interlibrary loan. As many health science libraries became DOCLINE participants, they discontinued the use of CLASS Ontyme. The VA libraries currently have MailMan which has both interlibrary loan and messaging capabilities; however, for many libraries CLASS Ontyme could provide electronic mail capability.

CLASS Ontyme is currently the largest electronic mail system utilized by libraries, professional groups, document delivery services and information brokers. Developed by the Cooperative Library Agency for Systems and Services (CLASS), it is used by over 800 institutions for interlibrary loans, messages and shared files. It is accessed via TYMNET and is the preferred method of electronic mail for libraries in Region 2. Because of the large number of libraries, document delivery services and information brokers linked to CLASS, an extensive resource network is available. The user can take advantage of prompted forms or input all information free-form. Messages can also be sent to a group with one command. Region 2 headquarters staff takes advantage of this feature occasionally with messages sent to libraries in the area as does the SC/MLA governmental relations committee. Users are able to create shared files (a type of bulletin board) for transmitting information to groups. A master list of duplicate journals was maintained as a shared file by some western libraries.

The Florida Health Sciences Library Association encourages the use of electronic mail as a fast, inexpensive method of communication. For additional information, CLASS offices are located at 1415 Koll Circle, Suite 101, San Jose, CA 95112. The telephone number is (408)289-1756.

*Submitted by Gwen Walters*

## Telefacsimile for Libraries

Telefacsimile is the electronic transmission and reception of hardcopy over telephone lines. Telefacsimile equipment transmits documents from speeds of nine to twenty-five seconds per page.

The primary reason for deciding to acquire fax equipment in a health science library is the necessity for speed to obtain current and relevant information. In addition, instantaneous reception provides higher dependability in document delivery as compared to the mail.

Issues to consider in selecting the make and model of fax machine are as follows:

1. Cost of Equipment and Transmission
2. Compatibility
3. Quality of Print
4. Memory Capabilities
5. Document Feeder Capacity
6. Paper Capacity
7. Automatic Document Cutter Option
8. Multiple Copy Transmission Capabilities
9. Delayed Transmission Time Option for Less Expensive Phone Rates

Approximate equipment cost ranges from \$1,895 to \$2900 depending on the sophistication and additional features selected. Cost of transmission is the cost of a phone call, and thus is affected by the speed of transmission. Long distance document transmissions will be billed by your phone company at normal long distance rates.

Fax units are divided into three groups by transmission speed, Group 1, 2, & 3; Group 3 being the fastest. Your unit should be universally compatible, in order to communicate with all other facsimile equipment. This will enable the best use of available resources.

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State-of-the-art telefacsimile equipment is available through a number of companies such as AT&T, OMNIFAX, Savin, Sharp and Xerox. A telefacsimile directory is now being compiled by Nancy Nuell, Coordinator, Region 2, for health science libraries.

Telefacsimile directories include the following:

1) Region 2 Telefacsimile Directory, 1987 (\$3.00) Order from: SE/A RMLS Publications, University of Maryland Health Sciences Library, 11 S. Greens St., Baltimore, MD 21201 (1-800-638-6093)

2) Jones, C. Lee, editor, Directory of Telefacsimile Sites in Libraries in the United States and Canada, 3rd ed, Summer, 1987. CBR Consulting Services, Inc., Buchanan Dam, Texas 78609

3) Greenfield, Stanley R., editor, Official Facsimile Users' Directory. Spring 1987. FDP Associates, 1 Park Avenue, New York, NY 10016

*Naomi Elia, Medical Center Library, University of South Florida*

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## ALERT Gets New Look

This issue of the ALERT was composed using Aldus PageMaker ( a desktop publishing program), a Macintosh computer, and a laser printer. After setting up a master template for the front page and one for the other pages, setting the style sheets for headlines, text, bylines, etc, the next issue should be easy! Hope you like the new look. Thanks to John Sanderlin of the University of Florida Health Science Center Library for his assistance with PageMaker and to Bob Pisciotta of the Dykes Library of the Health Sciences, University of Kansas Medical Center for suggestions made at his workshop on newsletters (CE657).

*Barbara W. Francis, editor*

## State University System Plans for Library Automation

The libraries of the State University System (SUS) obtain services from the Florida Center for Library Automation (FCLA) for the large-scale operation of the primary library functions of the public access catalogs, catalog maintenance, acquisitions, serials control, and circulation. Established in the Fall of 1984 as an SUS Type I Center hosted by the University of Florida, FCLA is guided by a twelve-member Advisory Board composed of the directors of the general libraries at each university and representatives from the Board of Regents, the State Library, and the State Board of Community Colleges.

During the 1989-94 period, FCLA's services will be based primarily on a software package, called NOTIS, which was developed by Northwestern University and originally purchased by the University of Florida in 1981. In 1985 this software was transferred to FCLA for use by all nine SUS library systems. NOTIS, which runs at the Northeast Regional Data Center (NERDC), enables the SUS libraries to efficiently serve the students, faculty and citizens of Florida. In addition to supporting the internal operations of the library, NOTIS provides two additional services: the ability to search all of the SUS catalogs and the ability to search these catalogs from computer terminals anywhere in Florida.

As of Summer 1988, all SUS libraries were using the catalog function of the FCLA system. Approximately two-thirds of the SUS libraries were using circulation, half were using serials control with one-third using acquisitions. The remaining libraries plan to begin using most of these functions during 1988-89. Thus, the SUS libraries will be using most of the functions of the current system by the beginning of the 1989-94 period. Supporting the daily operation of the system to insure smooth, reliable service and to continue enhancing it to meet evolving needs is a

critical component of the 1989-94 plan. Due to increased usage of the FCLA services by the SUS libraries, this plan includes a \$100,000 increase in the EDP budget for 1989-90. Continued funding of services provided by the Research Libraries Group (RLG) is also part of the plan. RLG's databases have been used by the SUS libraries since 1985 to expand access to cataloging data, interlibrary loan options, and citation verification.

The 1989-94 SUS library automation improvements in priority order are:

1. Keyword Searching with Boolean Logic--

This new function of the NOTIS system will enable users to retrieve relevant items from the databases without needing to know the exact wording of titles, subjects or organizations. This is a significant step beyond the limits of the card catalog, more fully utilizing the power of the computer. This function would be made available in 1989.

2. Enhanced Multiple Database Searching--

While the current NOTIS system provides all users with access to all SUS catalogs, each catalog must be searched separately. In early 1989, FCLA will enhance the system to enable users to do a single search to find out if a particular item is anywhere in the SUS system. In 1989-90 the NOTIS indexing software will undergo significant change which will result in a need to modify extensively the design of such a multiple database search mechanism. Modification should begin in 1989 and be installed in 1990.

3. Multiple Database Circulation--

This improvement will make it possible for faculty and students using a terminal at their home university to check out books located at other universities. This will eliminate some of the inter-library lending procedures, thus streamlining the sharing of materials. This project is slated to begin in 1990.

4. Alternative Cataloging Sources--

Libraries are constantly seeking methods of reducing their

operating costs. Recent technological changes makes the source of cataloging data a candidate for cost-saving alternatives thereby increasing the amount of cataloging which can be done on the same budget. If feasible, a cost saving alternative would begin in 1990 and shift into full production in 1991.

5. Journal Article Databases--Libraries are under increasing pressure to provide more, less expensive access to automated databases of journal article citations and abstracts. Beginning in 1990-91 and expanding gradually through 1993-94, FCLA will provide up to five of these databases selected for their greatest overall usefulness to SUS faculty and students. With such databases, the SUS students and faculty will have more efficient and up-to-date access to the journal literature in their fields of study.

6. Document Delivery--Telefacsimile technology is changing rapidly and the SUS libraries can take advantage of those changes to improve the timely delivery of shared materials, particularly journal articles. New equipment will be purchased in 1992-93.

7. Linking to Other Systems--Just as the SUS libraries seek access to one another's catalogs, they seek access to catalogs outside the SUS to better facilitate the sharing of resources. With more libraries being automated, links between databases should be pursued. This project will be tied to developing national standards that will be ready by 1992.

*Submitted by Naomi Elia*

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## Tampa Bay (cont)

day, president (Tampa General Hospital); Cynthia Schmidt, vice-president (Morton Plant Hospital); Patricia Jennings, secretary (Mease Health Care); and Sylvia Cesanik, treasurer (Bayfront Medical Center).

*Submitted by Jo Ann W. Tibbs*

# Southeast Florida Library Information Network (SEFLIN)

Southeast Florida Library Information Network, Inc. (SEFLIN) is a multi-type cooperative library network serving the residents of Dade, Broward, and Palm Beach Counties. Member libraries consist of individual libraries of all types, sharing resources within the network. The purpose of SEFLIN is to improve library service by providing timely information and document delivery.

Member libraries have telefacsimile equipment and supply reference service by telefax communications. The main advantage is the speed of information transmission. The types of requests that are faxed include:

1. Journal articles, selected textbook pages, and missing pages
2. Reference questions
3. On-line search requests to resource libraries
4. Memos, messages, etc.

Books and other materials that are not feasible for telefacsimile transmissions are transported via daily courier service between libraries.

With the creation of a union list of serials on fiche, reference and interlibrary loan services are greatly enhanced for member libraries. Resource sharing provides for maximum cost-effectiveness through improved cooperative collection development.

Telefacsimile machines improve communications among the participants. While interlibrary loan is the primary use of fax, librarians have discovered many other innovative uses for telefacsimile, especially communications of an emergency nature.

SEFLIN has a Board of Directors, Tele Site Coordinators and numerous committees. Workshops and demonstrations are provided for its members to keep current in communication operations and technology. SEFLIN is a non-profit library network providing services quickly and efficiently. Anyone interested in additional information on SEFLIN may contact Kathleen Imhoff, SEFLIN Project Coordinator, Broward County Library System, 100 South Andrews Avenue, Fort Lauderdale, Florida 33301, telephone (305) 357-7379.

*Submitted by Naomi Elia, Medical Center Library, University of South Florida, Tampa*

## Hunting for Videocassettes

The F.I.S.H. organization in Lee County has asked for help in locating any free or low cost 1/2" VHS videocassettes with public performance rights that could be added to the Pine Island Public Library's new circulating collection. This group regularly aids elderly and physically handicapped people and is interested in CPR, Heimlich maneuver and related topics for lay audiences. Public performances of these videotapes will be limited to the Library Meeting Room unless you give them broader written permission. Any information on how to acquire the free or low cost videocassettes you may make available should be sent to Carolyn Dial, Librarian, Pine Island Public Library, 10700 Russell Rd. N.W., Bokeelia, FL 33922

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Make your plans to join us!