



# FHSLA ALERT

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FALL 1989

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## EDITORIAL STATEMENT

FHSLAlert, published 3 times a year is the official organ of the Florida Health Sciences Library Association. All comments, letters to the editor, etc., should be addressed to Barbara W. Francis, Editor, FHSLAlert, Health Science Center Library, University of Florida, Box J-206, Gainesville, FL 32610 (904) 392-4012

## Helene Petty Resigns

Dear Members of the Florida Health Sciences Library Association:

It is with regret that I must tender my resignation as president of FHSLA effective October 1, 1989. I have accepted the position of Chief, Library Service at the VA Medical Center, Iowa City, Iowa. This move is a promotion for me and is a move back to my native Iowa.

I will miss you all and I have enjoyed working with you. I regret leaving Florida and this fine organization, but sometimes moves are necessary. I want to thank Bettye Stilley for all her support and guidance. Tom Williams will fill my unexpired term and he has already shown his enthusiasm for this task. I'll be thinking of you all at annual meeting time and wishing I was with you.

*Sincerely,  
Helene Petty*

## Tom Williams is New FHSLA President

Let's welcome Tom as our new president. According to the FHSLA bylaws, Article IV, Section 4. Vacancies: "A vacancy in the office of President shall be filled by the Vice-President who shall complete the unexpired term and continue as President for the succeeding year." Tom is Associate Director for Education and Information Services of the Louis Calder Library of the University of Miami School of Medicine.

## Clarissa Pickett Appointed Secretary of FHSLA

Helene Petty appointed Clarissa Pickett to succeed Roberta Bronson as Secretary of FHSLA. Ms. Bronson moved to the New York Academy of Medicine Library in July. Ms. Pickett is Associate University Librarian at the University of Florida Health Science Center Library. She is an Information Specialist and also coordinator of Document Delivery for the Library.

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### Personnel

**Suzetta Burrows**, together with **David S. Ginn**, **Neil Love, M.D.**, and **Thomas L. Williams**, published a paper, "A Strategy for Curriculum Integration of Information Skills Instruction," in the *Bulletin of the Medical Library Association*, 77(3):245-251, July 1989.

**Janet Coggan** has accepted the position of Instructor Librarian at the University of Florida Health Science Center Library. She is a recent graduate of Florida State University's masters in library science program. Her previous work included ten years as a research associate in the Department of Community Health and Family Medicine at the University of Florida.

**Kay Franklin** of West Florida Regional Medical Center, Pensacola, is planning to attend the Annual Meeting of the Southern Chapter in Johnson City, TN and looks forward to meeting FHSLA colleagues there.

**Dick Ikena** of the United States Air Force Regional Hospital at Eglin Air Force Base reports he is happy and doing well healthwise. He is keeping busy at the moment supplying services to the four residency programs on base this year.

**Clarissa Pickett and Peggy Hsu** of the

University of Florida Health Science Center Library will present papers at the Southern Chapter meeting in Johnson City, TN. Clarissa's papers are "A Medical Library's Experience in a State-wide Network" and "A Pilot Project for Teaching Library Skills". The latter is co-authored by **Barbara Francis**. Peggy's paper is "A Survey of End-user MEDLINE Searching Activities at the University of Florida Health Science Center Library".

**Ellen Richbourg** is studying full time towards the completion of her degree in Legal Administration at the University of West Florida. She is still full time Medical Librarian at Baptist Hospital, Pensacola, so is keeping busy! Ellen's main interest at the moment is in medical-legal research.

**Juan Terry** retired in August from the Naval Hospital in Pensacola. The new Medical Librarian is **Connie Walker** who will begin duties on October 2, 1989. Connie was previously at Naval General Library Services, Saufley Field, Pensacola.

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### 1990 FHSLA Meeting to be Held in Palm Beach

The Palm Beach Health Sciences Library Consortia and the Miami Health Sciences Library Consortia will jointly sponsor the 1990 FHSLA meeting in Palm Beach, Florida. A delightfully charming meeting site has been chosen and the program committee is working on an exciting program. Tentative plans call for 2 full-day CE courses, one on CD-ROM and the other on hospital library management. Ms. Frances Groen, MLA President, has agreed to deliver the keynote address. Dates have been set for April 26 and 27, 1990. Please mark your calendars, as you will not want to miss this event.

*Linda O'Callaghan, Good Samaritan Health Systems, Medical Library*

## SLA Florida Chapter to Meet in Gainesville

On December 8, 1989 the Florida Chapter of Special Libraries will meet in Gainesville at the Holiday Inn West. The conference is "Reference Services for the 1990s". Speakers include Martha Jane Zachert, consultant, on "Identifying, Defining, and Evaluating Quality for Reference Services"; Mary Gay Anderson, Public Services Coordinator for Documents, University of Florida Libraries on "Reference Training: Are There Basic Competencies?"; Pat Boody, Tampa Electric Company Technical Reference Center, on "Computer-assisted Reference: a Company Library's Perspective".

Additional speakers will be Tony Horval, Government Documents, Richter Library, University of Miami, on "Computer-assisted Reference Services for Government Documents"; and Rosalie Sanderson, Head of Information Services, Legal Information Center, College of Law, University of Florida on "Applications of Computer-assisted Legal Research Systems to Non-Legal Reference Services". A Reception for the 20th Anniversary of the Florida Chapter will be held on the evening of December 8th.

Cost for the day-long session will be \$45 for nonmembers, \$35 for members of SLA or ACRL, \$20 for students and retired librarians. Lunch and the reception are included in the above fees. A half-day registration fee of \$20 will not include lunch. The morning session will run from 8:30-12:00, and the afternoon session will be 1:00 to 4:30. Send checks payable to Florida Chapter SLA for meeting registration to Alice Primack, Marston Science Library, University of Florida, Gainesville, FL 32611. Deadline for preregistration is November 24th.

*Barbara W. Francis, University of Florida Health  
Science Center Library*

## State Group Roundtable at the MLA Meeting in Detroit

Leaders of state groups of health sciences librarians have expressed an interest in developing a dialogue with others who share similar concerns and interests. The MLA Chapter Council's Communications Committee is pursuing this issue to identify officers of these state groups in order to extend an invitation to attend the "state group roundtable" at the planned "Chapter Event" during the MLA annual meeting in Detroit.

This represents a beginning towards the development of improved communication links among state groups and chapters. (Helene Petty filled out the requested form with FHSLA officers.)

*Ada M. Seltzer, Chapter Council Representative,  
Southern Chapter/MLA*

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## Jacksonville Network Becomes JAHIL

The Jacksonville Health Science Library Consortium has for a number of years been known as JHEP (Jacksonville Health Education Programs). However JHEP has changed its name to more accurately reflect its affiliation with the University of Florida and is now known as the "University of Florida Health Science Center/Jacksonville". This has necessitated a change in the name of the library consortium. A subcommittee of the Library Advisory Committee has recently recommended a new name for the consortium, and at its September meeting, the Advisory Committee unanimously accepted the recommendation. The new name for the Jacksonville consortium is the Jacksonville Area Health Information Libraries or JAHIL.

The summer quarterly meeting of the J

Jacksonville Area Health Information Libraries (JAHIL) was held on June 27th at the University of North Florida Library and was chaired by Janie Jones, JAHIL coordinator at Borland Library. Vickie Stanton, head of serials cataloging at UNF, presented a lecture and demonstration on book repair and book handling techniques. After a short break, the meeting reconvened in the cataloging department where participants were given an opportunity to practice the following repairs: paper tears, tipping in loose pages, and hinge repairs.

*Carolyn Hall, Borland Library, Jacksonville*

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## Miami Health Sciences Library Consortium

On July 28, the Miami Health Sciences Library Consortium sponsored MLA CE 453 AIDS: Concepts and Resources, at the Louis Calder Memorial Library at the University of Miami. The course provided librarians and information specialists with an understanding of the clinical, research and epidemiological aspects of AIDS and of the information dynamics, trends and sources. The course instructors were David Ginn, M.S., Head of Reference and Education at the Louis Calder Memorial Library and Richard Stevens, M.P.H., AIDS Coordinator, Health Council of South Florida.

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## Gulf Coast Group Meets

The Fall meeting of the Gulf Coast Online and Automated Libraries Group was held October 12, from 1-4 P.M. Focus of the meeting was presentation of locally developed library adaptations of commercial software packages. The group membership covers the Gulf Coast states, and comes from all types of libraries.

*Kay Franklin, West Florida Hospital Medical  
Library, Pensacola*

## State Union List

As you are probably aware, most of the health science libraries in Florida have contracted with the University of South Carolina School of Medicine Library to maintain their journal holdings record on magnetic tape. Each individual library and/or consortium receives yearly a print-out and a microfiche of its holdings. Florida libraries in the South Eastern Medical Periodicals Union List (SEMPUL) database also have USC submit a tape of their holdings to the SE/A Regional Medical Library Program for inclusion in SERHOLD. USC does not release holdings information for any library in its database unless authorized by that library to do so. This means that SERHOLD may not necessarily include all libraries in the SEMPUL database. Karen Warren at USC has told me that Florida is a bit unusual in that all Florida libraries in SEMPUL also have their holdings sent to SERHOLD. However, titles for which there is no NLM identifier code are dropped from the SERHOLD database and do not appear in that union list.

There has been some indication of interest in having access to holdings lists of other libraries in specific areas of the state. This can only be done if the libraries involved have given their consent. If you are interested in knowing which libraries in your area have holdings in SEMPUL, you may contact Karen Warren at USC. Karen has sent me a recent list of Florida libraries with holdings in their database and I will share that list with anyone who is interested.

If your library wishes to purchase the holdings of another library, contact that library and have its representative send a permission letter to Karen Warren stating that there is no objection to your library having access to its serial holdings information. All arrangements should be made between the libraries involved.

If you have questions or wish more information, you may call me, Carolyn Hall, at 904-359-6516, or, better still, Karen Warren at 803-733-3344.

*Carolyn Hall, State Union List Coordinator*

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# CD-ROM In Tampa Bay: A Profile Of Three Libraries

VA Medical Center Library  
Chief Librarian: Iris Renner

CD-ROM is an increasingly attractive, cost-effective option for libraries to consider when budgeting for bibliographic searching. CD-ROM may not be for everyone, but it is a realistic alternative to the ever-increasing online costs and demand for library services. Additionally, it facilitates end-user access to information and user education.

An interest in CD-ROM usage in libraries prompted an inquiry into the experiences of three libraries in the Tampa Bay Area who are current subscribers to CD-Plus (Online Research Systems' CD-ROM product of MEDLINE 1966-present): All Children's Hospital Medical Library in St. Petersburg; Veteran's Administration Medical Center Library in Tampa; and University of South Florida Medical Center Library also in Tampa.

The following is a brief profile of their CD-ROM set-up:

All Children's Hospital  
Medical Library  
Librarian: Pat Buchan

System: CD-Plus  
Start-up Date: March 1989  
Hardware: IBM Compatible  
Hitachi CD reader  
# of CD Stations: One  
Users: Hospital staff  
Library Staff  
Residents  
Students

Future Plans:  
Add another station  
More end-user training and education  
Add Health File

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System: CD-Plus  
Start-up Date: July 1989  
(previously used Silver Platter system for a year)  
Hardware: IBM Compatible  
3 Hitachi CD readers  
# of CD Stations: One  
Users: Hospital staff  
Library Staff  
Residents  
Students

Future Plans:  
Add another station  
Networking systems  
Add Health File

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University of South Florida  
Medical Center Library  
Head of Public Services: Judy Johnston

Systems: CD-Plus  
Health File on Silver Platter  
Start-up Dates:  
CD-Plus - January 1989  
Health - September 1989  
Hardware: 1 IBM XT upgrade  
1 IBM CD-Plus station  
Phillips CD readers  
# of CD Stations: Two  
Users: Library Staff  
Faculty  
Students

Future Plans:  
Expand public use services  
Networking systems

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All three librarians had overwhelmingly positive comments about their CD-ROM systems. Management, end-users and library staff alike were enthusiastic about the systems' flexibility and

ease-of-use.

Physical arrangements for the CD-ROM stations are similar at All Children's Hospital Library and the VA Medical Center Library. Both libraries allow patrons 24-hour access to the CD-ROM stations which are located in patron areas, and the library staff utilize the same station. Use is very heavy at both libraries. All Children's Hospital reports almost non-stop use and at the VA, where they are averaging 250 searches per month, a sign-up appointment book to use the system is necessary.

USF Medical Center Library has one station exclusively for librarians and another is available for selective patron use. A flat per search fee is charged for both end-user searches and librarian mediated searches. Although the librarians anticipate some problems with the differences between CD-Plus and Silver Platter, they are excited about introducing their patrons to the Health File.

When asked about the additional time to train end-users, some mentioned that CD-ROM initially required more individual instruction time, but ultimately reduced librarian mediated searches. The VA Medical Center Library reported that most end-users required only 1 or 2 training sessions and this was not a problem.

Iris Renner (VA Medical Center Library) was pleased with the ability to "customize searches by inputting their individual library's holdings into CD-Plus." This promotes better use of the library's collection and reduces the necessity of interlibrary loan requests.

Pat Buchan is new to All Children's Hospital and although this was her first experience utilizing MEDLINE on CD-ROM, she was "impressed with the power of the system" and pleased with the explode capability and flexibility.

Each of the librarians interviewed stressed the cost-effectiveness of the CD-ROM system. Judy Johnston (USF Medical Center Library) stated that approximately 94% of the SDIs are now performed on CD-ROM and estimates a 99% savings in search costs. The VA Medical Center Library reports that management is pleased with the system and estimates an annual \$6000 savings.

Only positive comments about CD-ROM and hopes for future developments could be found. All of the librarians appeared to be excited about offering CD-ROM to their patrons and plan to develop user education and expand services.

CD-ROM offers libraries the opportunity to expand user education services and enhance the image of the library as an educational resource. Far from making the librarian obsolete, the librarian is needed to train and consult with end-users and also to perform the more difficult searches. Perhaps the best endorsement for CD-ROM came from Iris Renner when she said, "[CD-ROM] has increased [the end-user's] appreciation of the librarian's skill and expertise in searching." In this age of accountability, a good image is something every library can use!

*Ines Tamanaha, H Lee Moffitt Cancer Center  
Medical Library, Tampa*

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## UF Opens Informatics Laboratory

The University of Florida's Health Science Center Library opened phase one of its Informatics Laboratory on October 16, 1989. During this initial phase, the laboratory will offer expanded access to MEDLINE on CD-ROM with six search workstations. As later phases are implemented, the Laboratory will offer additional computer applications such as word processing, database management, spreadsheet analysis, graphics and other standard applications.

Later this year, the Laboratory will implement telephone access to CD-ROM with five telephone lines dedicated to MEDLINE access. Plans for the Laboratory include the addition of sixteen workstations with 16 mhz microprocessors, 2 MB of memory, VGA color monitors, and networked using Novelle v. 2.5. Within three years, the Laboratory will have fifty workstations with a mix of Macintoshes and IBM compatible equipment.

The Library will develop and offer short courses and tutorials in Medical Informatics, including MEDLINE searching, using the Laboratory as a classroom. The Laboratory will be under the direction of John Sanderlin.

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## UF Gains Six New Positions

The Florida legislature granted the University of Florida's Health Science Center Library six new positions effective immediately. Two of the new positions, one librarian and one clerical, will be assigned to the new Informatics Laboratory. The other available positions include a User Services Coordinator/Information Specialist, a Head of Information Services, and an Assistant to the Director. The sixth position is a clerical which will be assigned to Public Services.

If you would like more information about any of these openings, you may call Ted Srygley at 904-392-4016 or SUNCOM 622-4011.

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## UF's Asbestos Project To Begin

Phase one of an asbestos removal project will start at the University of Florida's Health Science Center Library on October 23, 1989. This \$1.3 million project is the largest single asbestos abatement on any public building in the state.

The project, which will last until late May, will be done in four major phases. Phase one should not disrupt Library services but subsequent phases will have a severe impact. Lenny Rhine, Esther Jones, and Linda Hasson are in charge of the Library end of the project and are making every effort to ensure that the Library runs as smoothly as possible during this time.

During the various phases, the Library will move the collections to different locations rather than close them off altogether. The only exception

to this policy is that older journals, anything prior to 1982, will be inaccessible during the months of December and January. The Library will be unable to fill interlibrary loan requests for these materials during this period.

If all goes well, the whole Library should be asbestos-free by the end of May and all services should be back to normal.

*Susan Woods, University of Florida Health Science Center Library*

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## CE Course Evaluations

Currently, there are eleven formal CE courses that have been evaluated by the Region 2 office utilizing the evaluation form developed by the SE/A RMLS Education Committee. These are courses carrying CE credit that were registered through the CE Clearinghouse for Continuing Education. The body identified in parentheses is the originator of the course.

Evaluations by participants and by the local program contacts are available from the RML office (800-638-6093) for the following courses:

- Creating the Future: Becoming Innovative (SC/MLA)
- Editing & Producing a Newsletter (MLA CE 657)
- Online Management of Personal Files (George Washington University)
- Back to the Fundamentals: MEDLARS Searching (NLM)
- Hospital Library Preceptorship Course (SE/A RMLS)
- West Virginia Online Demonstration Project (W Va Consult)
- Biomedical Searching on BRS (BRS)
- TOXNET: New Developments (NLM)
- Design & Development of Promotional Materials (Georgia Health Sciences Library Association)
- Resource Sharing: Practical & Technical Aspects for the Future (Southeastern Conference of Hospital Librarians)

*Jan Labeause, SE/A RMLS Education Committee*

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*Linda O'Callaghan, Good Samaritan Health Systems,  
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